



Detroit
Community
Health
Connection, Inc

Healthcare is
our **Mission.**

Quality is
our **Business.**



2025 ANNUAL REPORT



DCHC:

Derek Ware, *President/CEO*

Mr. Paul E. Bridgewater, *Chairman of the Board*

Dear Friends of DCHC:

The one constant in life and business is change. For the past 18 years, we have had the privilege of Mr. Wayne W. Bradley, Sr.'s leadership. With his retirement last year, we are honored to continue and build upon the work.

Our community connection and commitment are renewed and stronger as we morph our past accomplishments and challenges into strength and sustainability for DCHC and the communities we serve.

We understand and embrace the role and responsibility with which we have inherited. We are redefining our delivery service model to ensure excellence is who we are and all we do.

Our board leadership, staff, providers, and patients are all appreciated parts of who we are and the path we embark upon.

While we are not gathering in person this year, we want you to know that our steps are ordered and moving along as planned.

Your continued trust and support are sincerely appreciated as we welcome our next chapter of success.

Sincerely,

Derek Ware
President/CEO

Mr. Paul E. Bridgewater
Chairman of the Board



The Mission

Detroit Community Health Connection, Inc. is a non-profit, community-based primary care organization committed to providing accessible, affordable, and quality service to all our community members.



Our Legacy of Dr. John B. Waller:

"Healthcare is a right, not a privilege..." –Edward Kenedy



Dr. John Bernard "Jay" Waller Jr.

*It is said that the
journey of a thousand miles
begins with one step.*

The late Dr. John B. Waller's vision became our mission's foundation. Recognizing that those who needed healthcare the most, were often the last to receive it. Dr. Waller was committed to ensuring quality healthcare was available to everyone.

Community healthcare is the core of FQHCs' existence. Like Detroit Community Health Connection, Federally Qualified Health Centers are resource centers for communities to access healthcare regardless of socioeconomic circumstances or conditions.

Our mission and business are rooted in Dr. Waller's legacy, and we are proud and committed to it every day

Our Services:

"Take good care of your body. It's the only place you have to live." –Jim Rohn

At DCHC, we understand the importance of connectivity and comprehensive quality care. The journey to better healthcare begins with our primary care physicians, who ensure continuity in care.

From prenatal to pediatrics, adolescent, and geriatrics, DCHC has you covered for medical, dental, and, through our parents,

behavioral health services. We understand that we are here to meet the unique needs of our adolescents with our Health Teen Center and those of the LGBTQ+ community.

Our services are designed to meet your needs and to keep you and your family healthy, and we proudly deliver the following services:

HIV/AIDS

OB/GYN

Pediatric Care

Peri-natal Care

Pharmacy

Adolescent Care

Healthy Teen Center

Adult Medicine

Ancillary Services

Dental Care

Emergency Services

Family Planning



Our Team:

"A successful team is a group of many hands and one mind." –Bill Bethel

Our team is qualified and committed to our mission and service delivery business model.

Together, we provide safe, welcoming, and effective services to all who visit DCHC.

Your friends, family, and neighbors are who we are. Providing quality service is what we do.

Ware, Derek
President/Chief Executive Officer

Tokarz, Henry
Sr. VP/Chief Financial Officer

Wilkerson-Uddychback, Patricia
Sr. VP/Chief Medical Officer

Robertson-Doss, Colette
Assistant VP of Human Resources/
Administrative Compliance

Snell, Brenda
Human Resources Specialist/Recruiter

Gaskin, Leon
VP of Data & Communication/CIO

Willingham, Shanedra
IT/HIT-Supervisor

Wells, Marshay
IT Support Specialist

Strickland, Gail A
Sr. Executive Assistant to the President/
CEO

Rice, Michelle
Executive Assistant to CMO

Ellis, Janell
Administrative Assistant

Kidwai, Ahmar
Controller

Notarangelo, Anthony
Financial Analyst

Kovacich, Sherry
Staff Accountant

Mejia, Sara
Accounts Payable/Payroll Coordinator

Blessman, Sharon
Director of Clinical Informatics

White, Michael
Director of Behavioral Health/NP

McCloud, Barbara
Behavioral Health Clinical Social Worker

Laster, Christopher
Behavioral Health Certified Medical
Assistant

Evans, Ruth
Customer Service/Medical Records
Manager

Bolos, Dina
Customer Service Coordinator

Dixon, Linda M
Customer Service Coordinator

Horsley, LaNae
Customer Service Coordinator

Mims, Dionna
Customer Service Coordinator

Mota, Carina
Customer Service Coordinator

Washington, Mary
Customer Service Coordinator

Webb, Juanita
Customer Service Coordinator

Bautista, Francheli
Customer Service Representative

Bennett, Amari
Customer Service Representative

Coles, Kyleaya
Customer Service Representative

Disla, Yasmel
Customer Service Representative

Jackson, Lenora
Customer Service Representative

Lorenzo, Cheisy
Customer Service Representative

MacNear, Kimberli
Customer Service Representative

Johnson, Cristine
Customer Service Representative-Temporary

Kay, Stacy
Dental Director/Dentist

Adams, Frances
Dental Hygienist

Musheinessh, Lusya
Dental Hygienist

Browning, Philandra
Dental Assistant

McMurray II, Kelly
Dental Assistant

Swanson, Octaquisha
Dental Assistant

Manley, Terrill
Director of Facilities & Safety

Elby, Dean
Maintenance Assistant

Johnson, Lyneeshia
Health Center Director/RN

Terry, Erica
Health Center Director/RN

Bell, Tracey
Health Center Director/LPN

Jackson, Joy
Health Center Director/LPN

Rouser, Sydonna
Health Center Director/LPN

Jenkins, Alice M
Staff LPN

Rhodes-King, Renee
Staff LPN

Williams, LaWanda
Staff LPN



McSwain, Michelle
HIV Medical Case Manager-LPN

Harrell, Cedrick
HIV CareWare Coordinator/
Community Health Worker

Johnson, Darryl
HIV Patient Navigator/
Community Outreach Worker

White, Paula
HIV Medical Assistant

Lawson, Christyne
Physician-Family Practice

Carlos, Earl Gerald
Physician -Family Medicine & HIV Specialist

Cain, Anita
Physician-Internal Medicine

Green, Alan
Physician-Internal Medicine

Sara, Sara
Physician-Internal Medicine
[Independent Contractor]

Randon, Lisa
Physician-Medical Director of Pediatrics

Ramesh, Gouri
Physician-Pediatrician

Smith, Charlene
Physician-Pediatrician

Jordan, William
Physician-OB/GYN
[Independent Contractor]

Williams, Charlene
Physician-OB/GYN
[Independent Contractor]

Clark, Deambrea
Medical Assistant

Hales, Kierra
Medical Assistant

Harvey, Nakeida
Medical Assistant

Holsey, Simone
Medical Assistant

Jenkins, Javaka
Medical Assistant

Jordan, Nadiyah
Medical Assistant

Mejias, Jennifer
Medical Assistant

Stewart, Dajanique
Senior Medical Assistant

Johnson, Crystal
Certified Medical Assistant

Taunton, Ora
Certified Medical Assistant

Young, Claudia
Certified Medical Assistant

Pharr, Constance
Billing Director

Coleman, Carla
Dental Billing Manager

Crump, LeAnn
Billing Supervisor

Beauford, Davina
Medical Biller

Ramey, Ny'Resha
Medical Biller

Williams, Alisa
Medical Biller

Urquhart, Richetta
Medical Records Coordinator

Hinton, Nathaniel
Medical Records Technician

Valentine, Brenay
Medical Records Technician

Sirmans, Angelique
Referral Coordinator

Head, Misty L
Certified Nurse Midwife

Keller, Latasha M
Certified Nurse Midwife - Part-Time

Douglas-Daniel, Jessica
Family Nurse Practitioner

Perkins, Cheryl
Family Nurse Practitioner

Serrone, Christopher
Family Nurse Practitioner

Pickens, Lavetta
Pediatric Nurse Practitioner/HIV Program
Director

Burns, Jade
Pediatric Nurse Practitioner- Part-Time

Cortez, Kelli
Clinical Nutritionist

Rice, April
Community Outreach Manager

Burney, Roger
Community Health Worker/Outreach

Shelley, Toni
Community Health Worker/Outreach

O'Neal, Patrick
Community Outreach/Enrollment Specialist

Keefe, Amy
Pharmacy Director

Camp, Craig L
Staff Pharmacist

Taylor, Latrese
Pharmacy Technician

Novak, Nicoli
Director of QI/Regulatory Compliance &
Health Ctr Administrator

VanDerlinden, Anthony
Clinical Risk & Safety Manager



Our Community:

"People coming together as a community can make things happen."

—Jacob Rees-Mogg

Partnerships have undeniable power, and at DCHC, we value partners who share our mission and commitment to the community.

We have our fingers on the pulse of the people, places, and practices that fuel our communities. We show up, support, participate, and engage because it is who we are and what we do.



Our connections are meaningful, enjoyable, resourceful, and productive—a collective effort with comprehensive results.

As we are also committed to accessing the necessary resources for our community, we sometimes bring those resources to where the residents are. From testing to information on nutrition and better choices, DCHC is never far away.



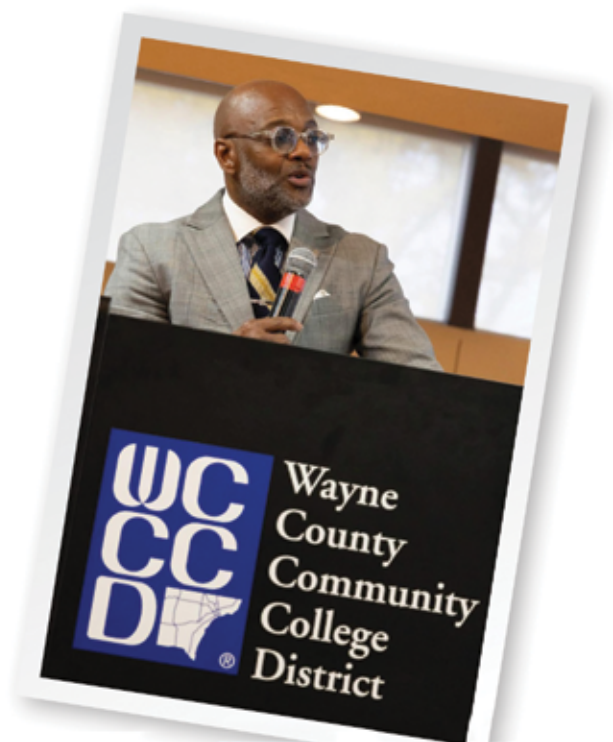
Our Partners:

"Cooperation is always more powerful than competition." –Bob Proctor

Our partners help us collectively realize our goals for comprehensive community health. A shared vision, mission, and method ensures the

community has a vast net of safety, security, and care. We celebrate the following partnerships:

- Health Resources and Services Administration (HRSA)
- Voices of Detroit Initiative (VODI)
- National Health Service Corps (NHSC)
- Dept. of Health & Wellness Promotion, City of Detroit
- University of Michigan School of Dentistry
- Karmanos Cancer Institute for on-site mammography services
- Women, Infants and Children (WIC) nutrition program
- Wayne State University School of Medicine and College of Nursing
- Southeast Michigan HIV/AIDS Planning Council (SEMHAC)
- Detroit Medical Center (DMC)
- St. John's Hospital
- Cass Corridor Neighborhood Development Corporation
- Jefferson/Chalmers Citizen District Council
- City of Detroit
- Metro Youth Foundation
- State of Michigan Health & Human Services Division, Dept. Of Community Health
- Detroit Area Agency on Aging (DAAA)
- CHASS
- Northeast Guidance Center
- FQHC Council
- Institute of Health Promotion (IHP)
- Family Medical Center of Michigan
- Health Centers of Detroit
- Advantage Health Centers
- Covenant Community Care
- Western Wayne Family Health Centers
- Children's Center
- Black Family Development
- Family Health Centers, Inc.
- Authority Health Residency Program



Our Finances:

"Either you master your money, or it will master you." – Tony Robbins

Our fiscal responsibility ensures that the trust of our founders, funders, and all stakeholders is valued and protected. It also means that our staff and services are operationally efficient and effective.

We ensure compliance by making sensible and deliberate decisions that protect our organizational stability and financial sustainability. Our growth is strategic and structured.

Financial Statements for the fiscal year ended January 31, 2025

	UNAUDITED		UNAUDITED
REVENUE AND GRANTS		CURRENT ASSETS	
Fee for Service Revenue		Cash	\$7,284,774
We billed for services	\$8,994,429	Grant Receivable	468,144
But due to contractual allowances and the inability of some of our customers to pay their bills in full, we wrote off	4,566,843	Accounts Receivable Net	1,031,173
Therefore, we received	4,427,586	Inventories	33,229
		Investments	254,708
		Prepaid Expenses	217,090
		Total Current Assets	9,289,118
Other Revenue		PROPERTY AND EQUIPMENT	
Capitated Health Care Programs	340,795	Land, Building and Equipment	8,012,507
Miscellaneous	634,435	Less: Accumulated Depreciation	(4,817,608)
Pharmacy	2,257,841	Net Property and Equipment	3,194,899
Total Revenue	7,660,657	Operating and Finance leases	560,909
	56.34%	Total Assets	13,044,926
Grant Revenue		CURRENT LIABILITIES	
330 Grant	5,368,148	Accounts Payable	855,549
Ryan White Title C	425,098	Accrued Expenses	450,342
Miscellaneous Grants	144,025	Medicaid Cost Settlements Due	240,266
Total Grants	5,937,271	Other Liabilities	456,560
Total Revenue & Grants	13,597,928	Total Current Liabilities	2,002,717
	56.34%	Total Long Term Liabilities	250,373
OPERATING EXPENSES		Total Liabilities	2,253,090
Salaries and Wages	7,075,453	NET ASSETS	
Fringe Benefits	1,924,448	Undesignated	7,109,353
Supplies, Contractual, Depreciation and Other	5,747,612	Designated for Future Financial Reserves	3,682,483
Total Operating Expenses	14,747,513	Total Net Assets	10,791,836
Excess (Deficit) Revenues over Expenses	(1,149,585)	Total Liabilities & Net Assets	\$13,044,926
Net Assets at Beginning of Year	12,058,549		
Nonoperating Revenue net of expenses	(117,128)		
Net Assets at End of Year	\$10,791,836		

Our Finances:

PAYOR MIX

Medicaid	29.92%	2,290,963.00
Medicare	5.14%	393,391.00
Private Pay/Other	7.23%	553,622.00
Pharmacy	29.47%	2,257,841.00
Managed Care Programs	19.98%	1,530,405.00
Miscellaneous Revenues	8.27%	634,435.00
	100.01%	7,660,657.00

SOURCES OF FUNDS

Grants	5,937,271.00	43.66%
Revenue	7,660,657.00	56.34%
	13,597,928.00	

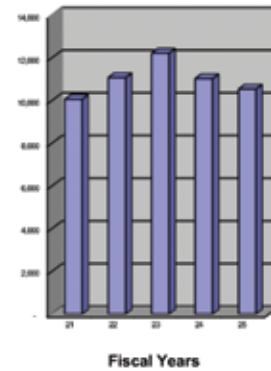
NUMBER OF CUSTOMERS

21	10,061
22	11,077
23	12,220
24	11,031
25	10,538

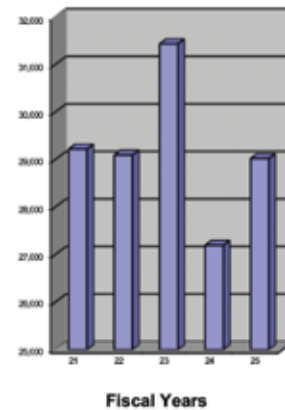
VISITS ON SITE

21	29,221
22	29,096
23	31,434
24	27,195
25	29,021

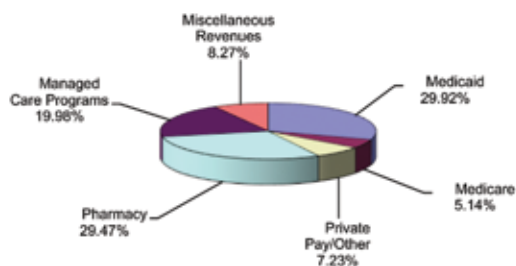
Number of Customers
(in Thousands)



Number of Visits
(in Thousands)



PAYOR MIX



SOURCES OF FUNDS



Our Centers:

"Location, location, location." –William Dillard

We have seven (7) strategically placed locations throughout Detroit to ensure residents have convenient access to our services. From neighborhoods to thoroughfares, we are where we are needed most.

Our centers house myriad services to meet the needs of diverse and emerging demographics. Medical, dental, and behavioral health and special services, including nutrition, vaccines, sports, and back-to-school physicals, are available.



East Riverside Health Center

13901 East Jefferson
Detroit, MI 48215

313.822.0900 (phone)
313.822.0950 (fax)

Hours:

Monday, Wednesday, Thursday, Friday 8:30am-5pm;
Tuesday 9:30am-6pm

Additionally, our active and engaged Outreach Team provides peripheral resources, such as access to insurance coverage through the Federal Marketplace and specialty assistance and support.

We comply with all local, state, and federal guidelines and uphold standards of quality and excellence in presence and performance at all locations.



Peter Slaughter Health Center

Located inside NorthEast Guidance Center

20303 Kelly Road
Detroit, MI 48213

313.347.2116 (phone)

Hours:

Monday, Tuesday, Thursday 10:30am-7:00pm;
Wednesday, Friday 8:30am-7:00pm



Oscar Paskal Health Center

12800 Warren Ave E
Detroit, MI 48213

313.343.2887 (phone)
313.43.2889 (fax)

Hours:

Monday through Friday 8:30am-5pm

Our Centers:



Nolan Family Health Center

111 West 7 Mile Rd.
Highland Park, MI 48203
313.369.2600 *(medical phone)*
313.366.5200 *(dental phone)*
313.369.2477 *(fax)*

Hours:

Medical: Monday, Tuesday, Wednesday,
Friday 8:30am-5pm; Thursday 9:30am-6pm
Dental: Monday through Friday 8:30am-5pm



Dr. Sophie Womack Health Center

7900 Kercheval
Detroit, MI 48214
313.921.5500 *(medical phone)*
313.579.3242 *(dental phone)*
313.921.5530 *(fax)*

Hours:

Medical: Monday, Wednesday, Thursday,
Friday 8:30am-5pm; Tuesday 9:30am-6pm
Dental: Monday, Wednesday, Thursday,
Friday 8:30am-5pm; Tuesday 9:30am-6pm



Dr. Feleta Wilson Health Center

6550 West Warren
Detroit, MI 48210
313.897.7700 *(medical phone)*
313.361.3242 *(dental phone)*
313.897.5991 *(fax)*

Hours:

Medical: Monday 10am-6pm;
Tuesday through Friday 8:30am-5pm
Dental: Tuesday through Friday 8:30am-5pm
Monday 9:30am-6pm



Woodward Corridor Family Health Center

611 Martin Luther King Jr. Blvd.
Detroit, MI 48201
313.832.6300 *(phone)*
313.832.8341 *(fax)*

Hours:

Monday, Wednesday, Thursday, Friday 8:30am-5pm;
Tuesday 9:30am-6pm

Our Future:

"Our task is not to fix blame for the past, but to fix the course for the future."
-John F. Kennedy.

We continue to navigate unforeseen changes brought on by the 2020 pandemic. Who we are and how we live are forever changed, but DCHC has stood solidly in our commitment while adjusting our delivery method. We can't change the past, but we adjust because of it.

More important is our future. How will we sustain and grow, meet the community's changing needs, and continue to be good stewards of the trust and health of those who patronize us? Those are our marching orders.

An exceptional delivery of service will continue to set us apart and elevate us above others. We will build from within, ensuring our staff is committed to our mission and the quality of care that is our business.

Each day will be embraced as a new opportunity to be better and do better.





DCHC: Healthcare is our Mission. Quality is our Business.



The National Committee for Quality Assurance (NCQA) is an independent 501(c)(3) nonprofit organization in the United States that works to improve health care quality through the administration of evidence-based standards, measures, programs, and accreditation.



Administration

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www.dhcquality.org

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